

Student ePAL program selection guide

Pullenvale State School

Revised: 12 September 2016



ePal Program Selection Guide

Electronic Personal Anywhere Learning (ePal) is Pullenvale State School's Bring Your Own Device (BYOD) program that was introduced in 2015. This program is being continued through 2017 to include an alternative option to assist parents purchase and manage devices.

The completion and return of the Selection and Payment Form on the back two pages of this document, is all that is required to confirm involvement in your choice of CYOD scheme or BYOD scheme.

On completion of the Order Form, if selecting a CYOD option, you will be receipted for the CYOD Participation Agreement and an order placed for your selected device, which will be handed out to students early in 2017.

What is the CYOD scheme?

The 'Choose Your Own Device' (CYOD) scheme provides parents with a range of devices to choose from and elect to purchase. The parent initially contributes the cost of the device to the school via a Participation Agreement and an annual Service Guarantee fee of \$150 and the school will then purchase the device for their students' sole use. The School will retain ownership of the device which allows the school to:-

- Leverage Whole-of-Government negotiated purchase price (GST exempt)
- Ability to purchase of commercial grade and education-specific models
- Provide access to Hot-Swap laptops when the students device is in for repair
- Government purchasing protections – 'lemon' clause
- Insurance for fire, loss and theft (while at school)
- Provide 3 years manufacturer warranty, next business day onsite.
- Provide 3 years Accidental Damage Protection (ADP)
- School manages
 - device purchase
 - initial software installation and configuration
 - Warranty claims
 - ADP claims
 - technical support and assistance.

At the end of the Participation Agreement the school will dispose according to Department of Education and Training (DET) policy. Parents will have the opportunity to acquire the device at this time. As the device will be at the end of its expected life, the school will dispose of the asset to parent for a nominal fee of \$1. At this time, the laptop will be restored back to its factory state running Windows 10 Home edition, removing any installed applications and licenses.

CYOD costs explained

The cost of participating in the CYOD scheme is dependent on which device you choose. Due to the ever changing nature of personal devices and the fluctuation of the Australian Dollar, the release of available devices is made as close as possible to the opening of a purchasing window. An annual Service Guarantee fee of \$150 is charged on top of the device costs. Refer to the Breakdown of CYOD Service Guarantee fee for more information about Service Guarantee fee inclusions.

The following examples below outline how the costs are charged:-

Year	Description	Amount	Total
1 st	Up-front Participation Agreement contribution	\$1087 (dependent on device chosen)	
	Service Guarantee fee	\$150	\$1237
2 nd	Service Guarantee fee	\$150	\$150
3 rd	Service Guarantee fee	\$150	\$150
			\$1537

Breakdown of CYOD Service Guarantee fee

- All warranty and ADP issues handled by the School
- Full on-site Technical Support for software installations rebuilds, network/internet connectivity problems, troubleshooting and fixing software and hardware issues.
- Access to hot-swap devices when device repair is expected to exceed 24 hours.
- Insurance against loss, fire and theft while at school.

What is the BYOD scheme?

The 'Bring Your Own Device' (BYOD) scheme allows parents to use an existing family owned device or purchase a new device of their choice that meets the minimum requirements of the school. The student will be required to have the appropriate software to meet the class requirements.

Although you may choose to use a BYOD device at school, this still required the payment of an annual \$100 fee to support the costs associated with the running of a BYOD program. Please see the *Breakdown of BYOD Service Guarantee fee* for more information about the Service Guarantee fee inclusions.

The BYOD device will be able to connect to the school wireless network and access the school's filtered internet connection. Because of the potentially broad range of devices and configurations across all student-owned devices, only minimal assistance might be possible through the IT support staff for issues beyond connection to the network, basic triage and quick fixes.

Access to the department's ICT network is provided only if the device meets the department's security requirements which, at a minimum, required that anti-virus software be installed, is running and is kept updated on the device. Students and parents are responsible for the security, integrity, insurance and maintenance of privately-owned devices and their private network accounts.

BYOD Device selection

Before acquiring a device to use at school the parent or caregiver and student should be aware of the school's specification of appropriate device type, operating system requirements and software. These specifications relate to the suitability of the device to enabling class activities, meeting student needs and promoting safe and secure access to the department's network.

For that reason, devices with the following **minimum specifications** will be deemed to be acceptable:

- Laptop/Tablet (device must have a keyboard)
- Microsoft Windows 10
- Minimum 6 hour battery life
- Wireless networking capability (WiFi) 802.11ac or 802.11n @ 5.8GHz
- Pointing device (mouse or stylus)
- Minimum 10" Screen with Touch capability
- USB Port

- Microsoft Office (All state school students from Prep to Year 12 can now download multiple free copies of the Microsoft Office 2016 Suite to their personal home and mobile computer equipment.)

It is highly recommended (preferred by the school) that parents consider the following:

- Lightweight for carrying to school
- Robust design – school vs home use
- Battery life – will it last all day?
- Carry case to offer protection (cases to be clearly labelled)
- Warranty length, repair location (back to base) and repair times. Next business day, onsite repairs highly recommended.
- Accidental damage protection
- Insurance against loss or theft

Breakdown of BYOD Service Guarantee fee

- Technical support to connect to the school Wifi
- Basic diagnosis of device software/hardware issues and recommendation of course of action (e.g. warranty claim, uninstallation of software etc.)

The differences of the two schemes is outlined below

	CYOD	BYOD
Device	Choice of school provided and supported devices	Any device that meets minimum specifications
School installation of software and Operating Systems (Windows 8/10, Office 2013+, Anti-virus)	✓	✗
Lemon Clause	✓	✗
Internet Access	✓	✓
Internet Filtering		
• At home	✗	✗
• At school	✓	✓
On-site Warranty repairs at school	✓	✗
Battery Warranty	✓	✗ (possible, but not common)
On-site ADP repairs at school	✓	✗
Operating system rebuilds done by school	✓	✗
At school fault diagnosis and troubleshooting	✓	Provides advice only



CYOD Option #1 – Dell Latitude 3160

Price : \$1087

Specifications

- Latitude 3160 - Education Series
- 11.6 HD (1366x768), Touch LCD, Camera, WLAN support
- Intel Pentium Processor N3710 (2.6 GHz, xMB Cache, x Core)
- 4GB [DDR3] RAM
- 128GB 2.5 inch Serial ATA Solid State Drive
- No optical Drive
- Integrated graphics
- Intel Dual Band Wireless-AC 7265AC 802.11ac/a/b/g/n 2x2 + Bluetooth 4.0 LE Half Mini Card
- Bluetooth v4.0
- Internal SD Memory Card Reader
- Integrated HD webcam
- Built in speakers
- US keyboard with full size keys within the footprint
- Touchpad
- Primary 3-cell 38W/HR
- 3 years ProSupport Plus NDB on site (incl battery)
- ADP* zero excess
- Carry case
- Microsoft Windows 10 Home Edition

CYOD Option #2 – Dell Latitude 3350



Price : \$1396

Specifications

- Latitude E3350 - Education Series
- 13.3" HD (1366x768) LED-backlit TOUCH LCD panel
- Intel Core i3-5015U Processor
- 4GB [DDR3] RAM
- 128GB Mobility Solid State Drive
- No optical Drive
- Intel Integrated HD Graphics 4400
- Intel Dual Band Wireless-AC 7260 802.11ac/a/b/g/n 2x2 + Bluetooth 4.0 LE Half Mini Card
- Bluetooth v4.0
- Internal SD Memory Card Reader
- HD Video Webcam
- Built in speakers
- US keyboard with full size keys within the footprint
- Touchpad
- Primary 6-cell 65W/HR Battery with 3yr Warranty
- 3 years ProSupport Plus NDB on site(incl battery)
- ADP* zero excess, ProSupport logging
- Carry case
- Microsoft Windows 10 Home Edition

*Accidental Damage Protection (ADP) Terms and Conditions Summary

- \$0 excess on claims
- A maximum of one (1) claim per 12 month period commencing from the start date of the term of Service Contract (effectively one claim per calendar year).
- Claims do not accumulate or carry over to any subsequent 12 month period.
- Additional ADP claims within the same 12 month period will be repaired at the vendor's full part and labour costs.
- ADP does not cover accessories

Selection and Payment Form

Please detach this double-sided form and return to Pullenvale State School main office by Monday, 31 October 2016 at the latest.

Student Name: _____ Year: _____ 2017

Parent/Caregiver details (please print)	
Family Name	
Given Names	
Address	
Contact Numbers	Home Work Mobile
Signature of parent	Date

I wish my child to take part in the CYOD program. I have read and understand the arrangements regarding device ownership. I agree to pay the annual \$150 CYOD Service Guarantee fee for the CYOD scheme.

I wish to pay now in full

I wish to pay 25% deposit now with the balance payable in full before device is issued.

Or

I wish my child to use a personal device in the BYOD scheme. I agree to pay the annual \$100 BYOD Service Guarantee fee for the BYOD scheme.

Or

Please contact the school if one of the above options is not viable.

Please make selections below if you are choosing the CYOD option for 2016.

CYOD Options	Price	Selection (Tick)
Option 1: Dell Latitude 3160	\$1087	<input type="checkbox"/>
Option 2: Dell Latitude e3350	\$1396	<input type="checkbox"/>
2017 CYOD Service Guarantee fee	\$150	<input checked="" type="checkbox"/>

OR

BYOD Options	Price	Selection (Tick)
2017 CYOD Service Guarantee fee	\$100	<input checked="" type="checkbox"/>

TOTAL	
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